

INFORMATION SYSTEMS EVALUATION MI CAMPUS, PIA, SICU

INFORMATION TECHNOLOGIES
CETYS UNIVERSIDAD

OBJETIVE: To specify the degree of knowledge and use of the following information systems: Mi Campus, Academic Information Portal (PIA), and CETYS Universidad Information System (SICU) among their different users, with the intention of taking short term actions to improve their use

TARGET POPULATION:

MI CAMPUS PORTAL: Directive Staff, Professors and Students.

PIA (ACADEMIC INFORMATION PORTAL): Directive Staff.

SICU(CETYS Universidad Information System): Directive Staff.

* Directive Personnel: Deans of Schools. Deans of Colleges, Deans of Campus, President Staff.

SURVEY: Online electronic survey for Directive Personnel and professors. Paper Survey for Prep School, undergrad and graduate students. SPSS y Microsoft Excel Processing .

SAMPLE: At least 90% confidence, 5% error.

Sample					
	ENS	MXL	TIJ	TOTAL	%
Directive Personnel	4	12	7	23	1%
Professors	39	120	78	237	9%
Students	434	1082	1014	2531	91%
TOTAL	477	1214	1099	2791	100%

RESULTS FOR MI CAMPUS PORTAL

Sample					
	ENS	MXL	TIJ	TOTAL	%
Directive Personnel	4	12	7	23	1%
Professors	39	120	78	237	9%
Students	434	1082	1014	2531	91%
TOTAL	477	1214	1099	2791	100%

MICAMPUS PORTAL

It is a web portal that consolidates web pages, administrative information systems and academic services. Its objective is to satisfy most of the Students and students parents information requirements.

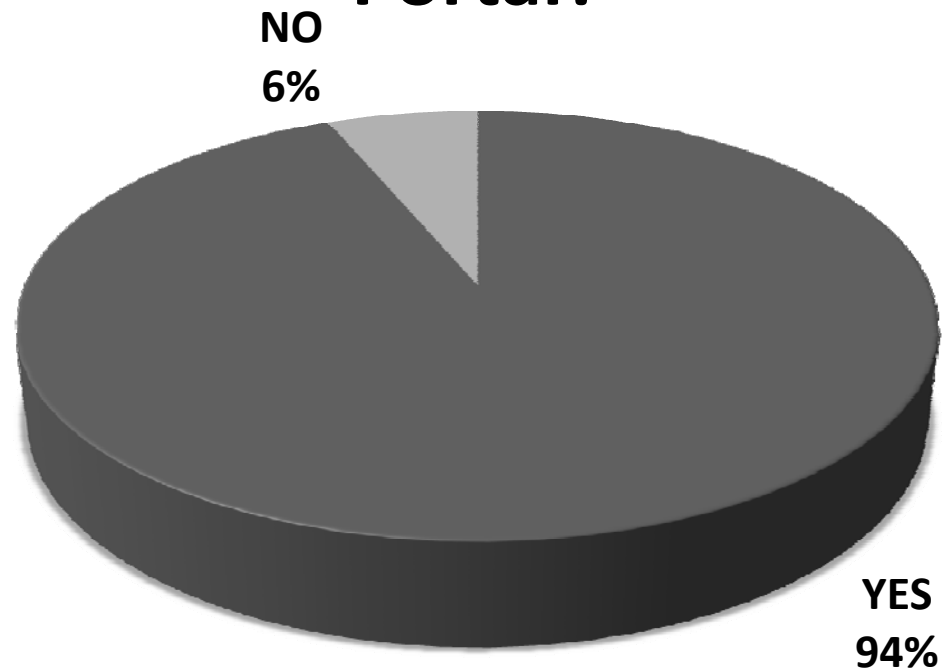
The academic section provides: grades reports, student general information, transcript, student class schedule, student program, social service. For professors it provides: grades and class assistance registration, feedback on student academic development (registration of comments regarding the student behavior in class),

The administrative section provides: reports on student registration, payment methods, payments and balance.

Additional academic services: E-Portfolio and Assessment results, and links to Blackboard, library and institutional web page

GENERAL RESULTS : DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

Do you know Mi Campus Portal?



SPECIFIC RESULTS

PER CAMPUS

Do you know Mi Campus Portal?			
	ENS	MXL	TIJ
YES	91%	96%	92%
NO	9%	4%	8%

PER TYPE OF USER

Do you know Mi Campus Portal?			
	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
YES	96%	93%	94%
NO	4%	7%	6%

ENSENADA CAMPUS

Do you know Mi Campus Portal?

DIRECTIVE PERSONNEL PROFESSORS STUDENTS

YES	100%	74%	92%
NO	0%	26%	8%

MEXICALI CAMPUS

Do you know Mi Campus Portal?

DIRECTIVE PERSONNEL PROFESSORS STUDENTS

YES	100%	98%	96%
NO	0%	2%	4%

TIJUANA CAMPUS

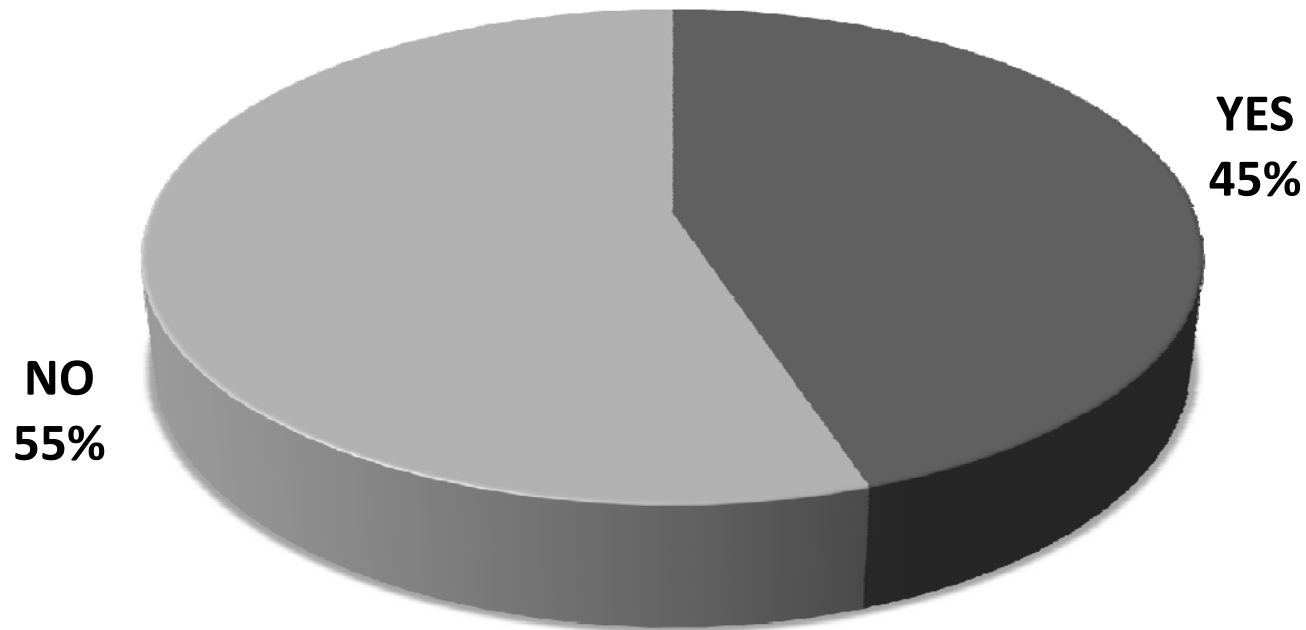
Do you know Mi Campus Portal?

DIRECTIVE PERSONNEL PROFESSORS STUDENTS

YES	86%	94%	92%
NO	14%	6%	8%

GENERAL RESULTS : DIRECTIVE, PROFESSORS, STUDENTS

**Did you received formal training to use Mi
Campus Portal?**



SPECIFIC RESULTS

PER CAMPUS

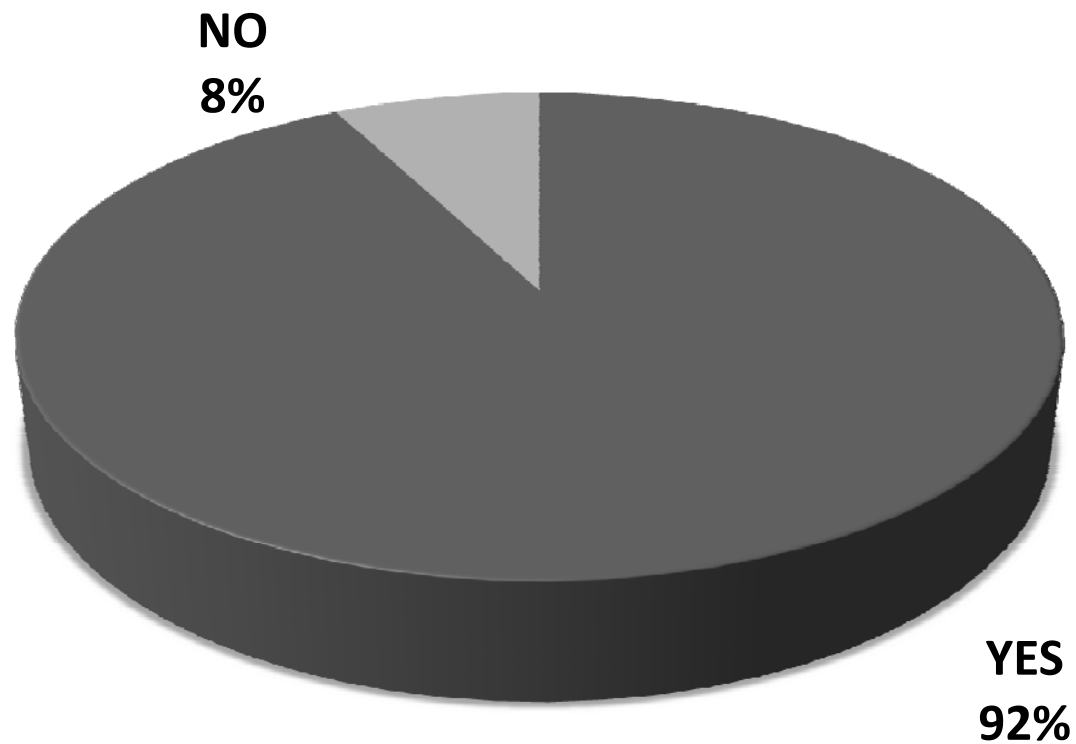
Received formal training to use Mi Campus?			
	ENS	MXL	TIJ
YES	45%	52%	37%
NO	55%	48%	63%

PER TYPE OF USER

Received formal training to use Mi Campus?			
	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
YES	57%	67%	42%
NO	43%	33%	58%

GENERAL RESULTS : DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

**Do you have user name and password to
use Mi Campus?**



SPECIFIC RESULTS

PER CAMPUS

Do you have user name and password to use Mi Campus?

	ENS	MXL	TIJ
YES	87%	94%	92%
NO	13%	6%	8%

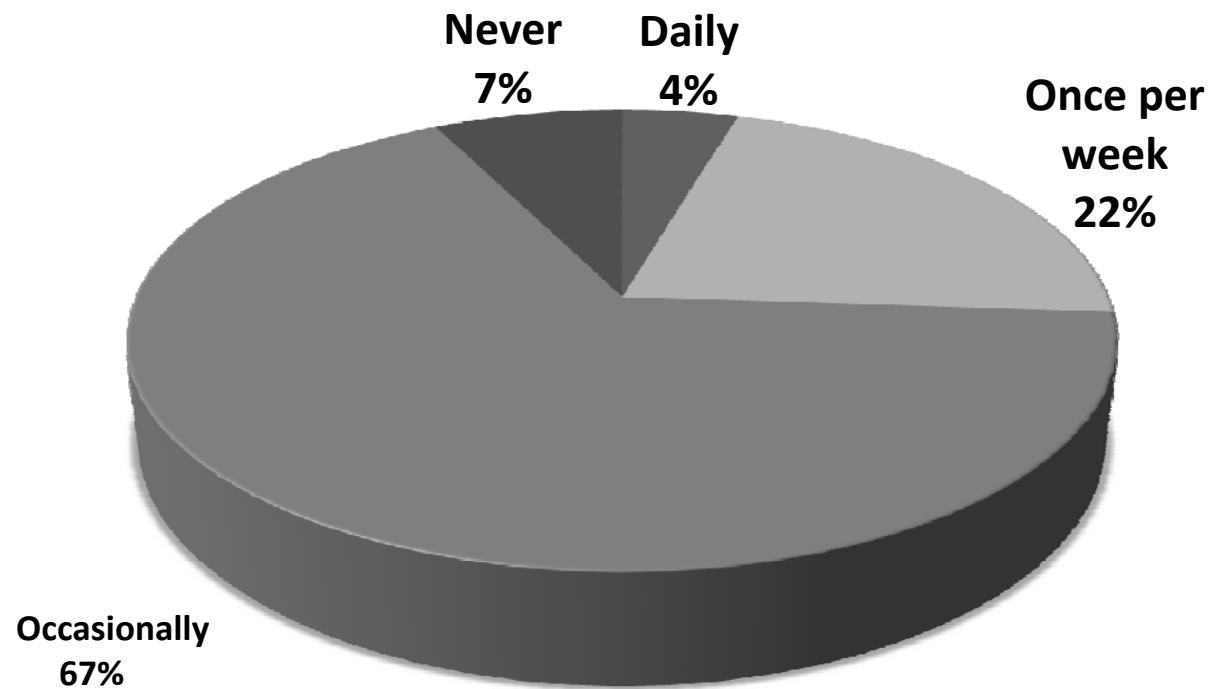
PER TYPE OF USER

Do you have user name and password tu use Mi Campus?

	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
YES	87%	88%	93%
NO	13%	12%	7%

GENERAL RESULTS : DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

How much would you say you use Mi
Campus?



SPECIFIC RESULTS

PER CAMPUS

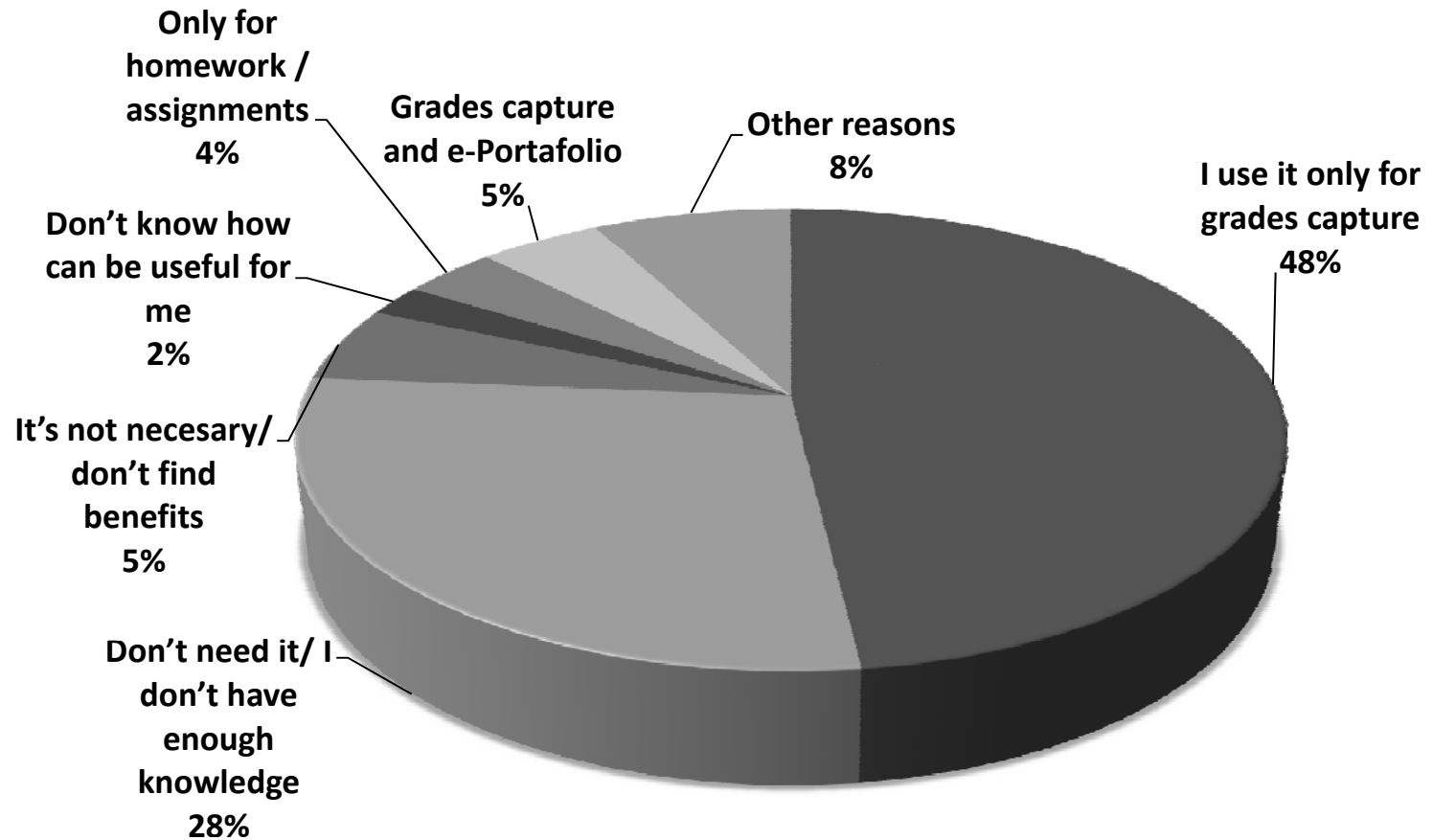
How much would you say you use Mi Campus?			
	ENS	MXL	TIJ
Daily	4%	4%	5%
Once per week	19%	25%	19%
Occasionally	63%	66%	69%
Never	14%	5%	7%

PER TYPE OF USER

How much would you say you use Mi Campus?			
	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
Daily	9%	6%	4%
Once a week	39%	21%	22%
Occasionally	35%	62%	67%
Never	17%	11%	7%

GENERAL RESULTS: DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

Reason for occasional or no use



SPECIFIC RESULTS

PER CAMPUS

Reason for occasional or no use			
	ENS	MXL	TIJ
I use it only for grades capture	46%	56%	39%
Don't need it / I don't have enough knowledge	28%	21%	36%
It is not necessary/ I don't find benefits	2%	1%	1%
Don't know how can be usefull for me	8%	7%	5%
I only use it for homeworks / assignment.	4%	2%	6%
grades capture and e-Portafolio	4%	6%	4%
Other reasons	8%	7%	9%

SPECIFIC RESULTS

PER TYPE OF USER

Reason for occasional or no use			
	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
I use it only for grades capture	0%	0%	54%
Don't need it / I don't have enough knowledge	10%	15%	30%
It is not necessary / I don't find benefits	0%	1%	6%
Don't know how can be useful for me	60%	18%	0%
I only use it for homeworks / assignments	0%	0%	4%
Grades capture and e-Portafolio	10%	49%	0%
Other reasons	20%	17%	6%

GENERAL RESULTS: DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

Main feaures used in Mi Campus

1. Grades

2. homeworks and assignments

3. Check balance / payments

Transcripts

Blackboard

General information, check students
enroled in my class

E-Portafolio

Check my Courses and schedule

books / library

SPECIFIC RESULTS

PER CAMPUS

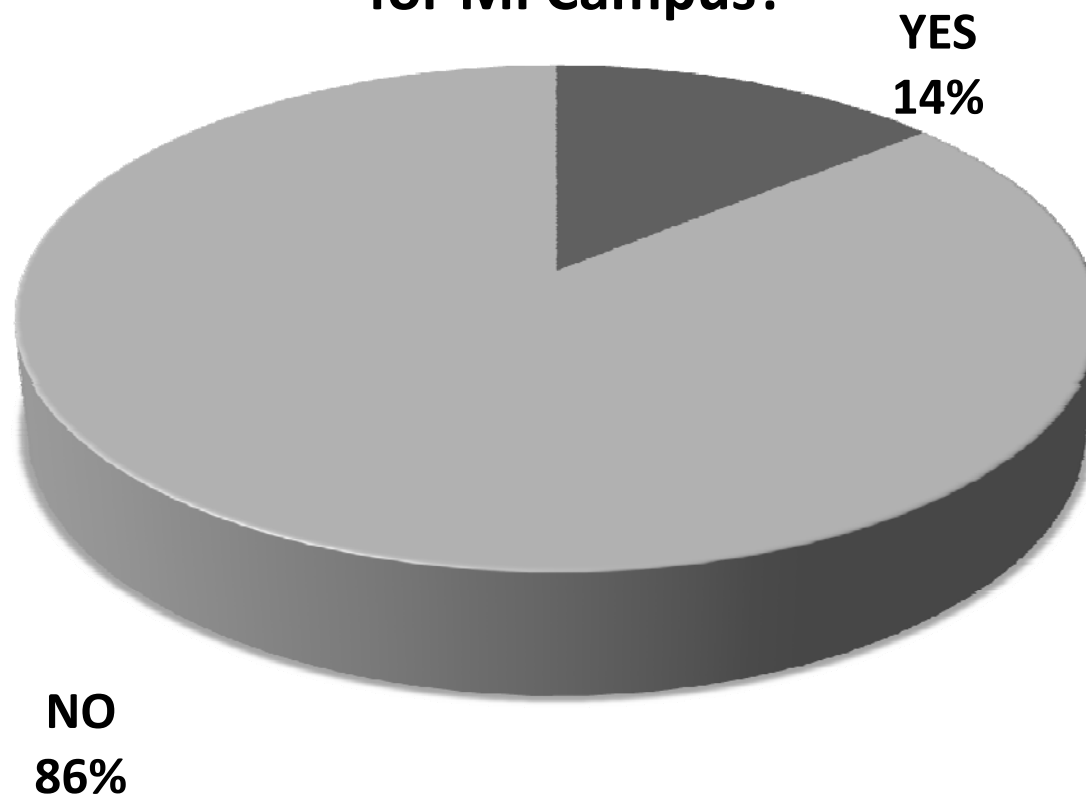
Main features used in Mi Campus		
ENS	MXL	TIJ
1. Grades	1. Grades	1. Grades
2. Homeworks / Assignments	2. Transcript	2. Transcript
3. Transcript	3. Balance / Payments	3. Homeworks / Assignments

PER TYPE OF USERS

Main features used in Mi Campus		
DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
1. Transcripts	1. Grades	1. Grades
2. Grades	2. registration of assistance	2. Homeworks / Assignments
3. E-Portafolio	3. Transcript	3. Balance / Payments

GENERAL RESULTS: DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

**Do you know who is the technical support
for Mi Campus?**



SPECIFIC RESULTS

PER CAMPUS

Do you know who is the technical support for Mi Campus

	ENS	MXL	TIJ
YES	21%	22%	16%
NO	79%	78%	84%

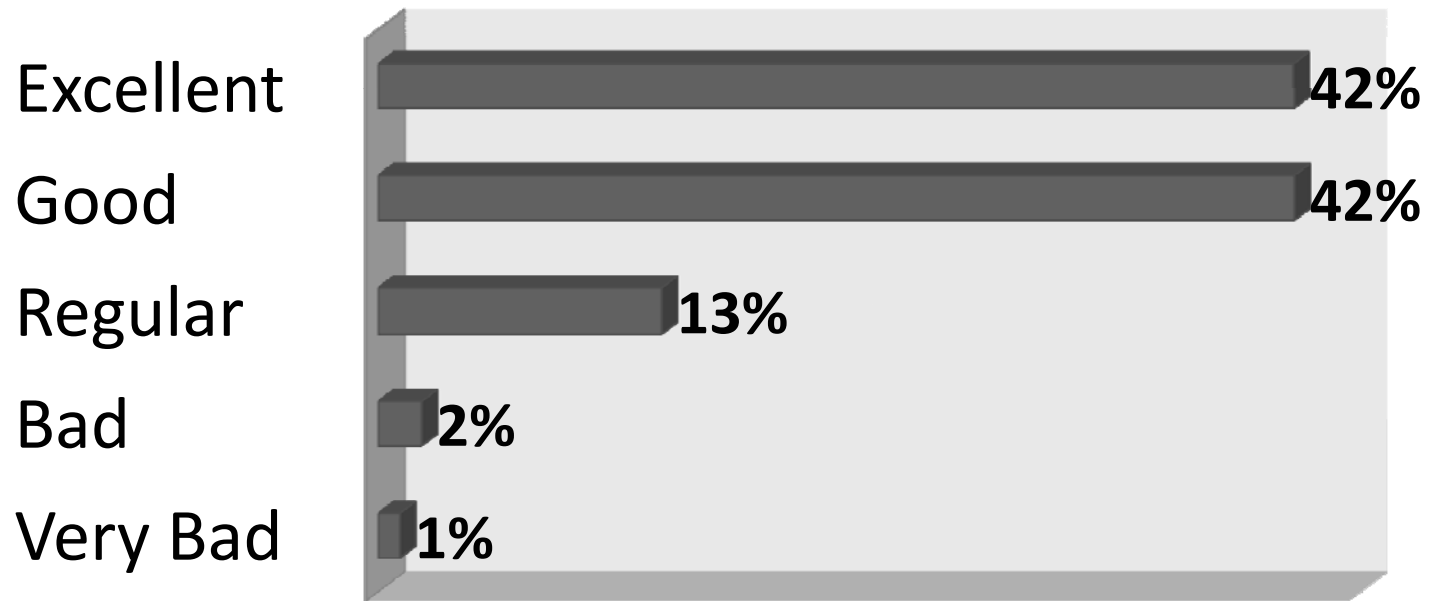
PER TYPE OF USER

Do you know who is the technical support for Mi Campus

	DIRECTIVE PERSONNEL	PROFESSORS	STUDENTS
YES	70%	63%	15%
NO	30%	37%	85%

RESULTS: ONLY PROFESSORS

Grades and student assistance capture
Module Evaluation



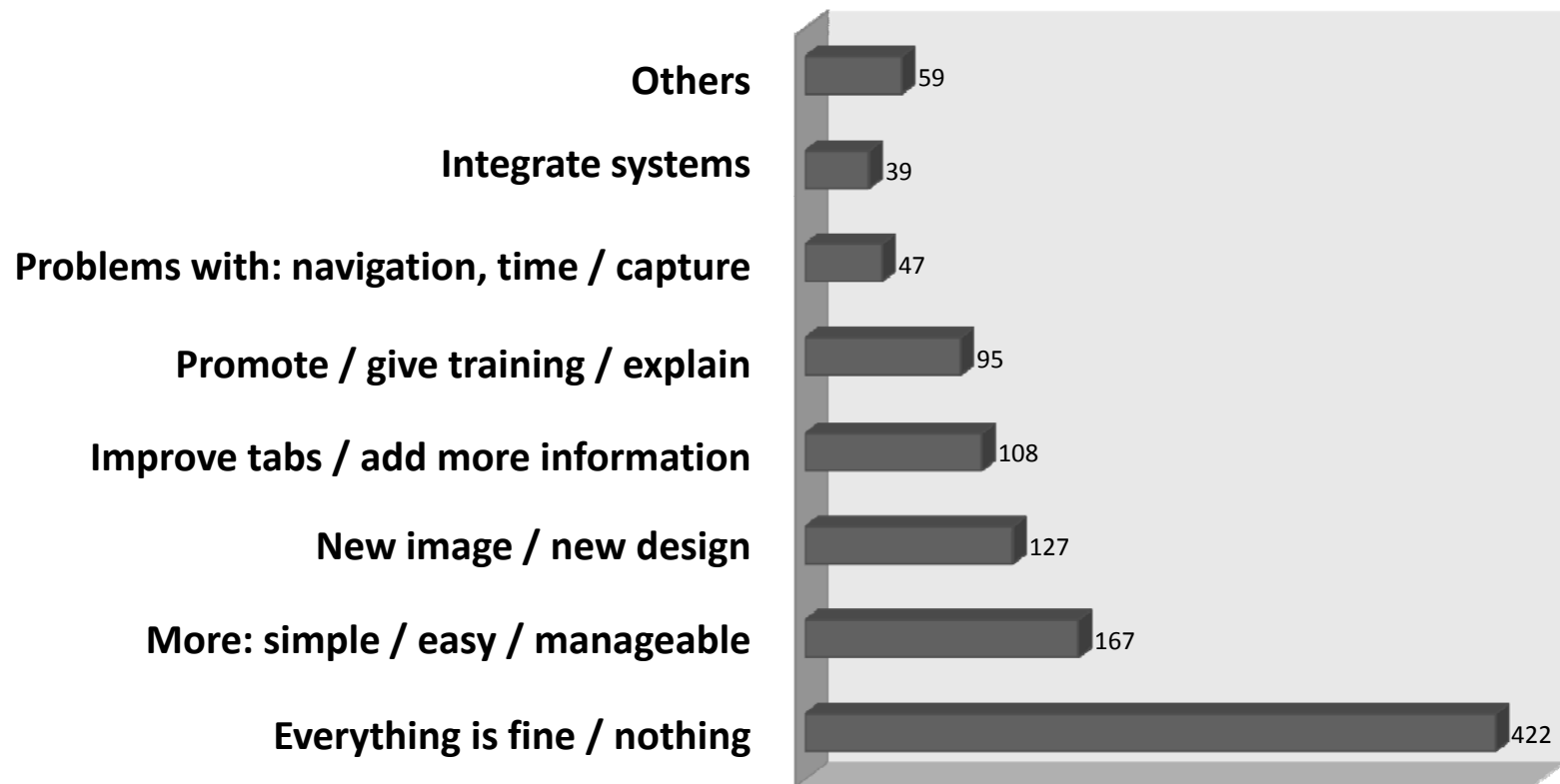
SPECIFIC RESULTS: ONLY PROFESSORS

PER CAMPUS

Reason for Regular, bad, very bad evaluation - Grades and student assistance capture Module				
	TOTAL	ENSENADA	MEXICALI	TIJUANA
It fails / the group list are in other place	38%	0%	34%	38%
Assistance and grades are not in the same capture screen	18%	0%	27%	18%
I have had problems / the systems closes before I finish	13%	0%	13%	13%
It don't allow to make changes	9%	0%	13%	9%
It's to complicated	22%	100%	13%	22%

GENERAL RESULTS : DIRECTIVE PERSONNEL, PROFESSORS, STUDENTS

Comments to improve Mi Campus



RESULTS FOR ACADEMIC INFORMATION PORTAL (PIA)

Sample				
	ENS	MXL	TIJ	TOTAL
Directive personnel	4	12	7	23

ACADEMIC INFORMATION PORTAL (PIA)

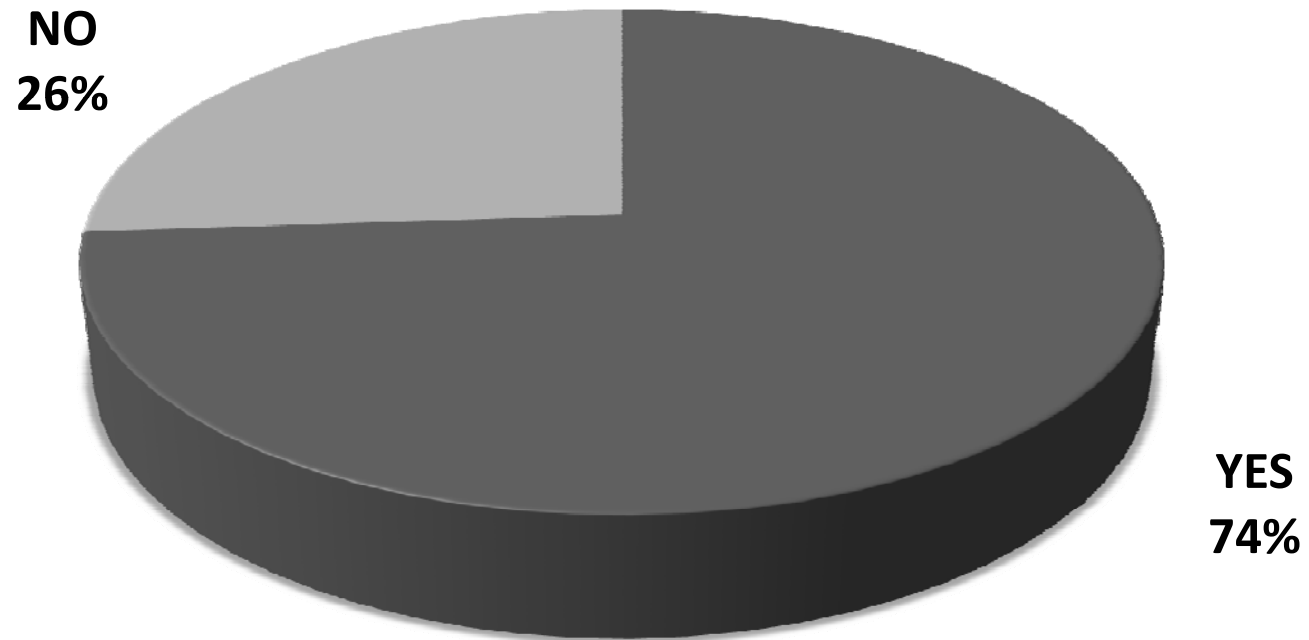
It is an information system that contains two main sections: Documents repository and Professors Information.

The documents repository section, stores different types of institutional documents, such as Policies, procedures, regulations, manuals, official academic programs, etc.

The professors section is restricted to certain users and provides the following information: general information, family information, studies, contractual history (HR department), evaluations, detailed academic activity (per semester: courses, students in their courses, students grades).

RESULTS : ONLY DIRECTIVE PERSONNEL

Do you know the PIA Portal?

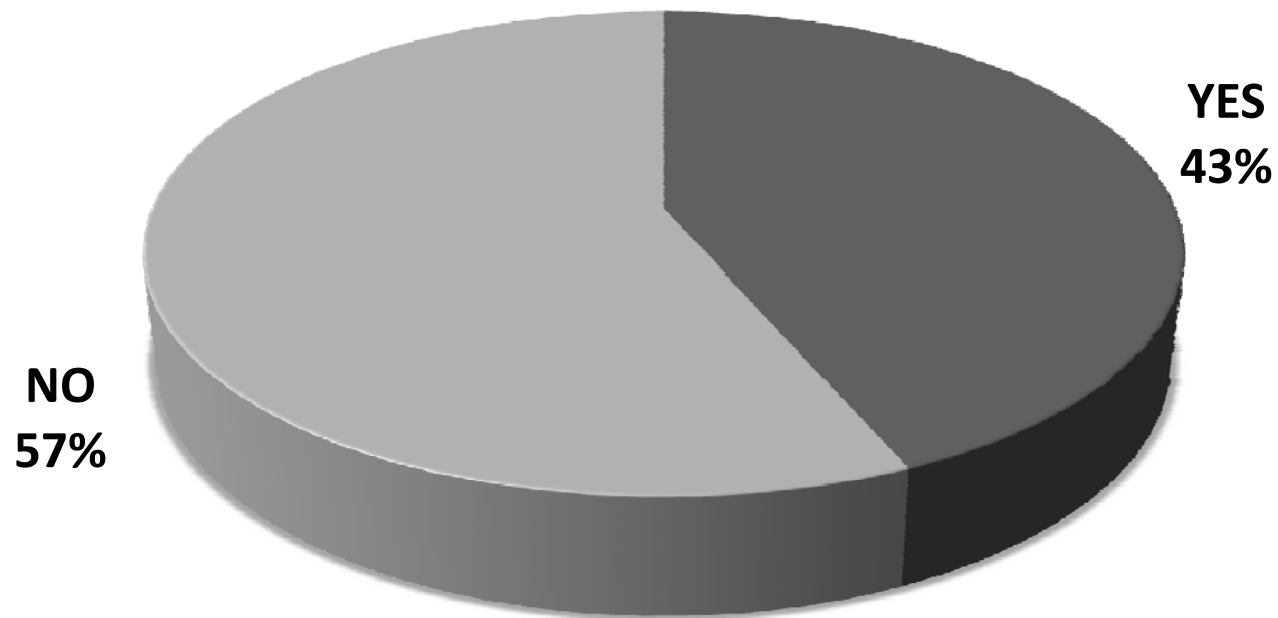


RESULTOS : ONLY DIRECTVE PERSONNEL

Do you know the PIA Portal?			
	ENS	MXL	TIJ
YES	75%	92%	43%
NO	25%	8%	57%

RESULTS : ONLY DIRECTIVE PERSONNEL

Did you receive training to use PIA Portal?



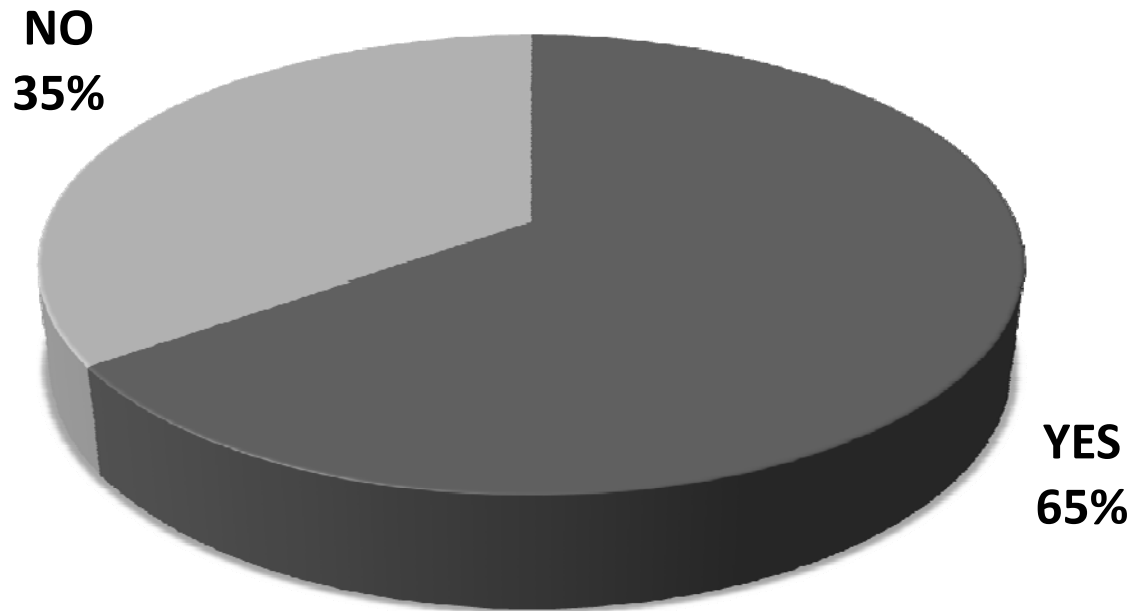
RESULTS : ONLY DIRECTIVE PERSONNEL

Did you receive training to use the PIA Portal?

	ENS	MXL	TIJ
YES	50%	67%	0%
NO	50%	33%	100%

RESULTS : ONLY DIRECTIVE PERSONNEL

**Do you have user name and password to
use PIA?**



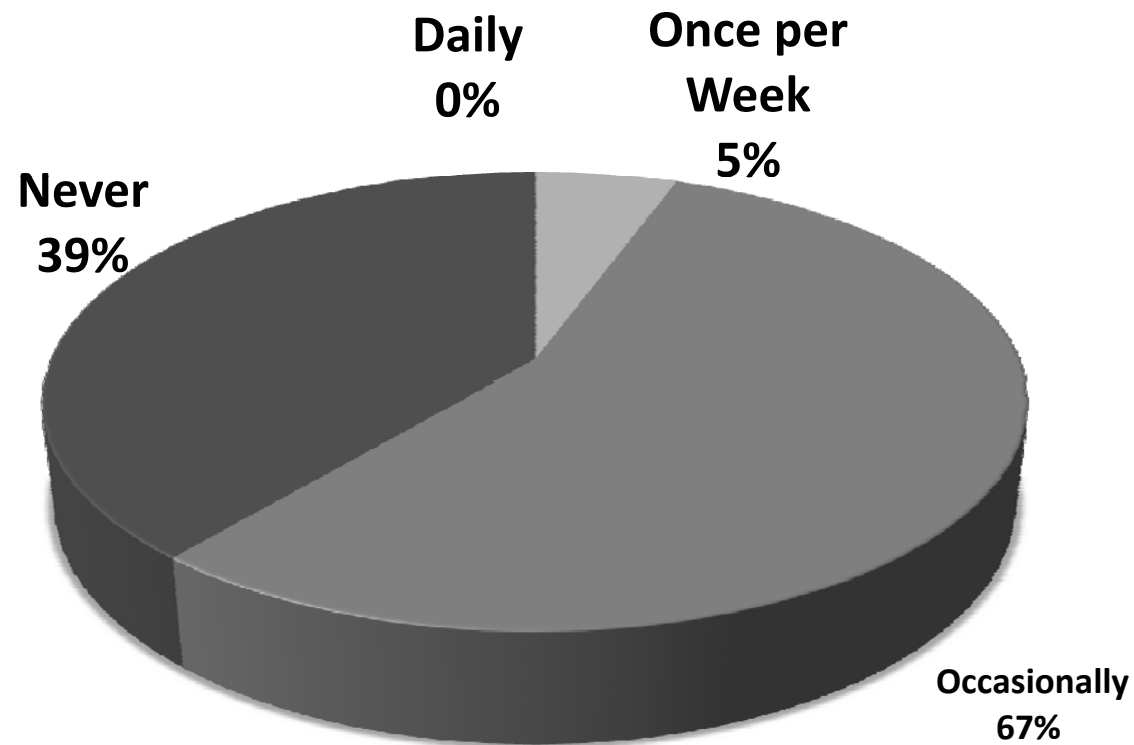
RESULTS : ONLY DIRECTIVE PERSONNEL

Do you have user name and password to use PIA?

	ENS	MXL	TIJ
YES	50%	83%	43%
NO	50%	17%	57%

RESULTS : ONLY DIRECTIVE PERSONNEL

How much would you say you use PIA?

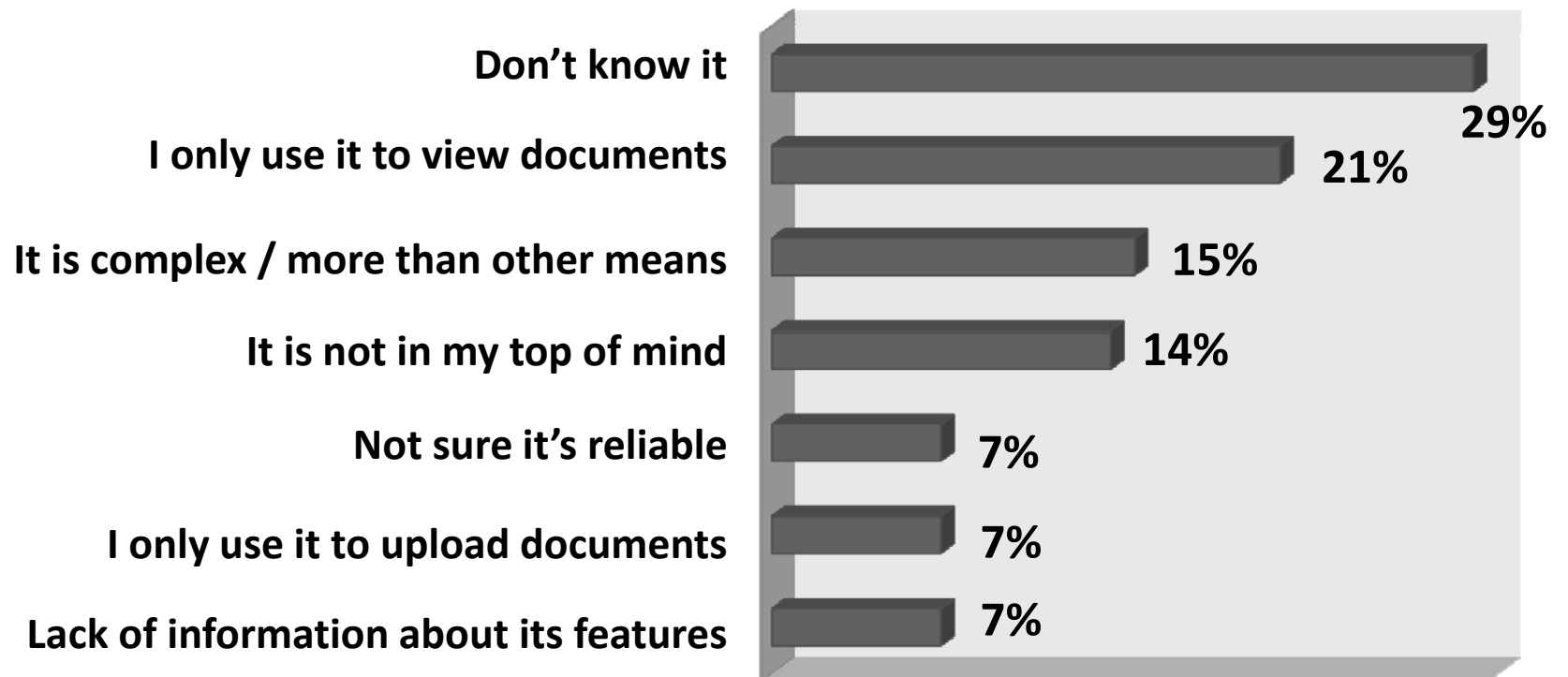


RESULTS : ONLY DIRECTIVE PERSONNEL

How much would you say you use PIA?			
	ENS	MXL	TIJ
Daily	0%	0%	0%
Once per week	25%	50%	0%
Occasionally	25%	30%	50%
Never	50%	20%	50%

RESULTS : ONLY DIRECTIVE PERSONNEL

Reason for occasional or no use of PIA

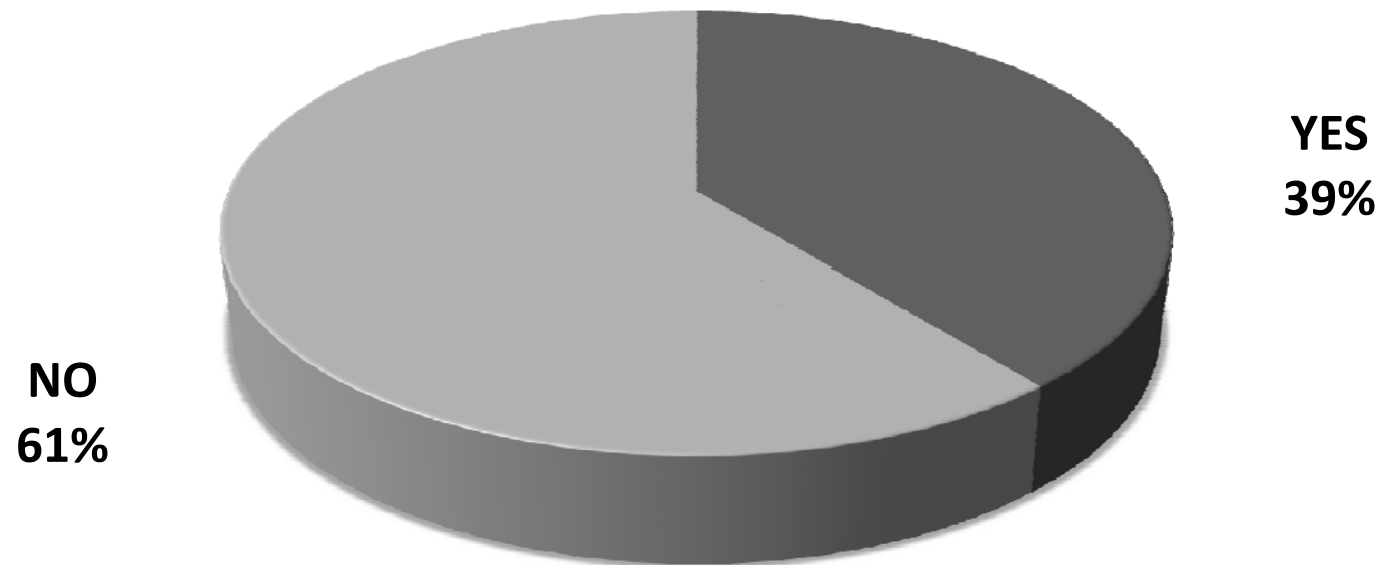


RESULTS : ONLY DIRECTIVE PERSONNEL

Main features used in PIA
1. Download documents
2. View Professors' Information
3. Upload institucional documents
Student Information/assignments
View policies and regulations (documents)
Verify Information
View Academic Programs (documents)

RESULTS : ONLY DIRECTIVE PERSONNEL

Do you know who is the technical support for PIA?



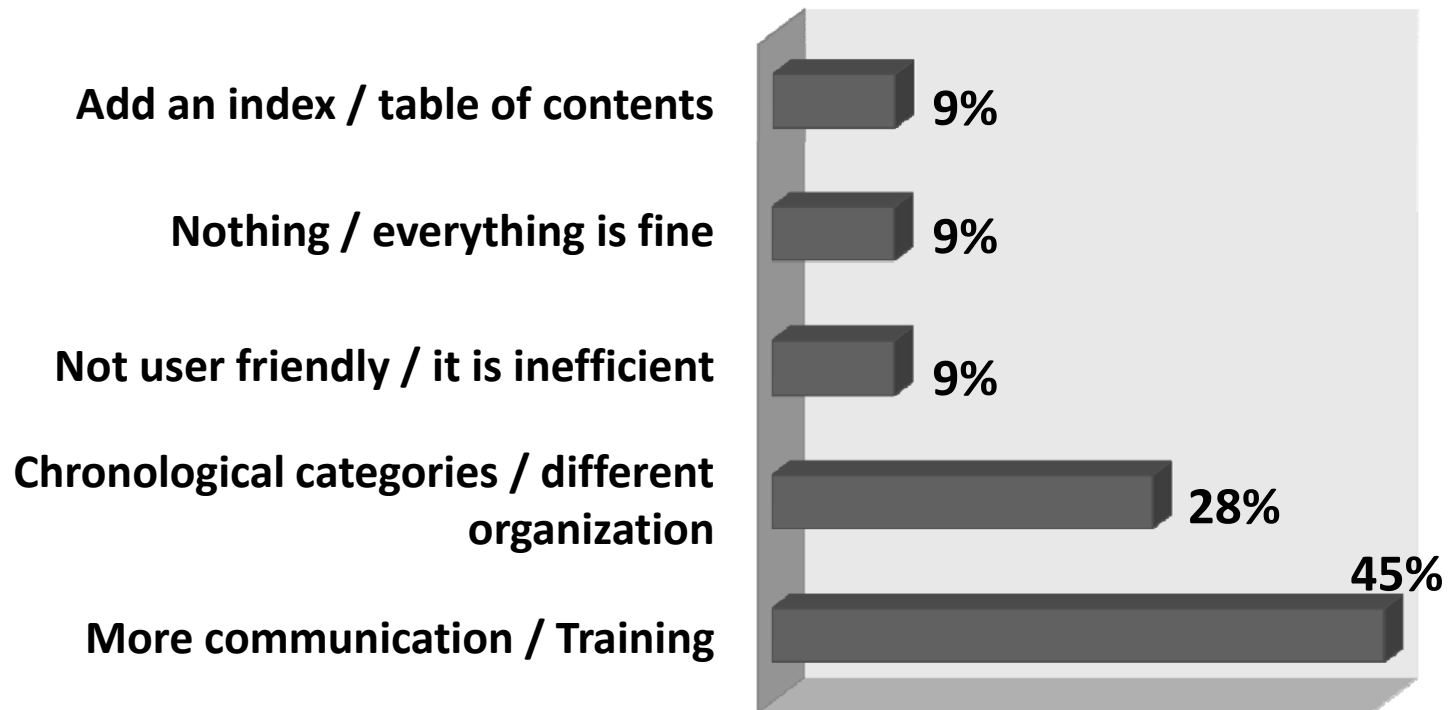
RESULTS : ONLY DIRECTIVE PERSONNEL

Do you know who is the technical support for PIA?

	ENS	MXL	TIJ
YES	50%	50%	14%
NO	50%	50%	86%

RESULTS : ONLY DIRECTIVE PERSONNEL

Comments to improve PIA



RESULTS

CETYS UNIVERSIDAD INFORMATION SYSTEM (SICU)

Sample				
	ENS	MXL	TIJ	TOTAL
Directive Personnel	4	12	7	23

CETYS UNIVERSIDAD INFORMATION SYSTEM (SICU)

It is an information system (IS) that provides statistical information. It is oriented to directive personnel: Deans of schools, colleges, campus and the president staff. Its objective is to provide information to help in the decision making process.

Currently it provides some reports regarding Students and Professors.

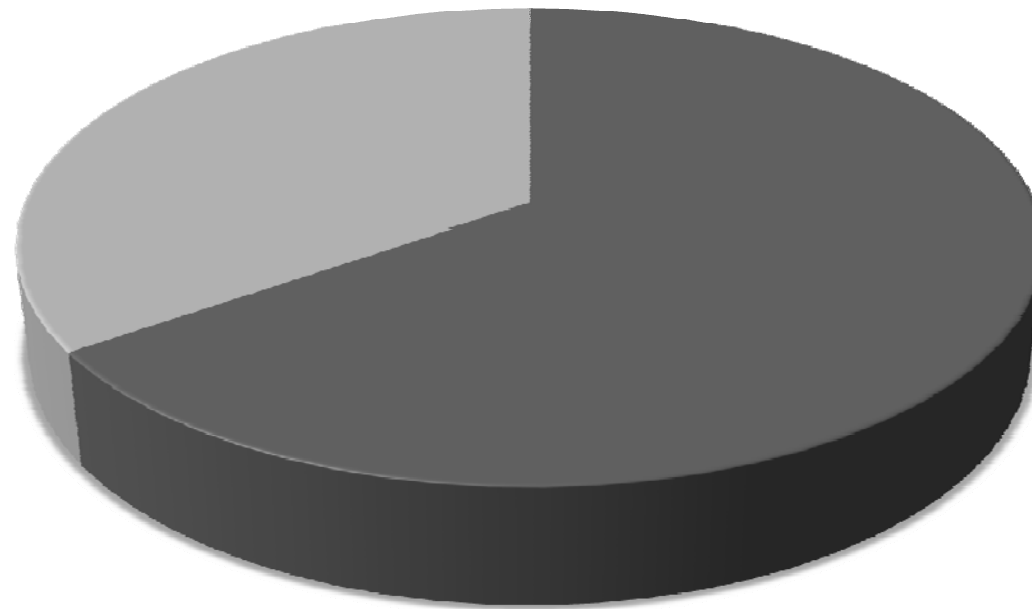
Reports for Students: admissions and enrollment, per: gender, semester, school, program; student academic results grouped by college and program.

Reports for Professors: classification, teaching and professional experience, academic load, and professors evaluation.

RESULTS : ONLY DIRETIVE PERSONNEL

**Do you know CETYS Universidad
Information System (SICU)?**

**NO
35%**



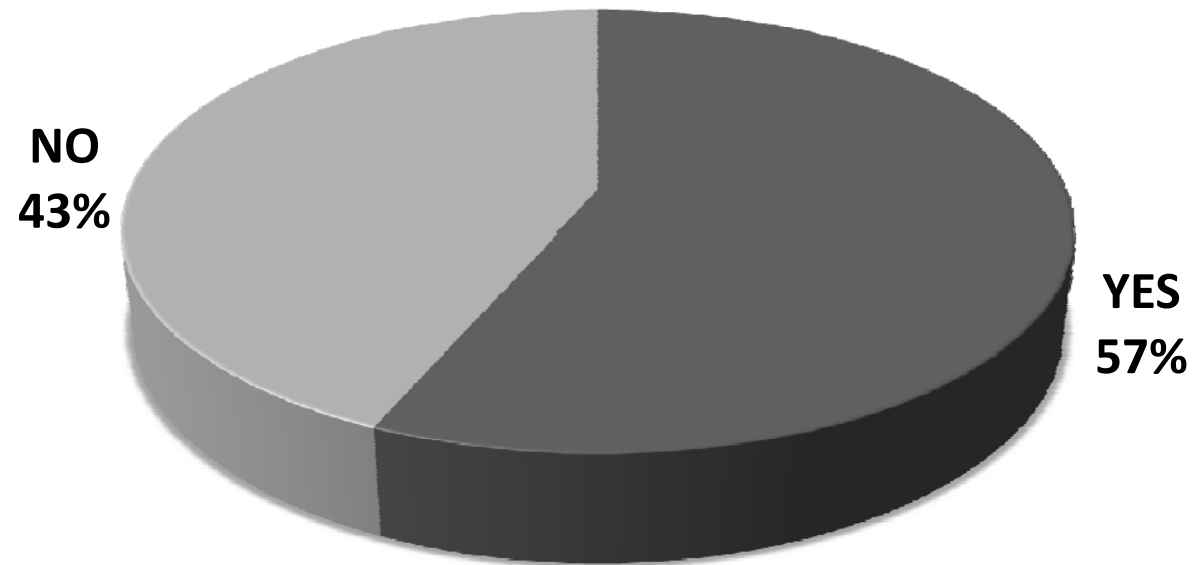
**YES
65%**

RESULTS : ONLY DIRECTIVE PERSONNEL

Do you know SICU?			
	ENS	MXL	TIJ
YES	100%	67%	43%
NO	0%	33%	57%

RESULTS : ONLY DIRECTIVE PERSONNEL

Did you received training to use SICU?

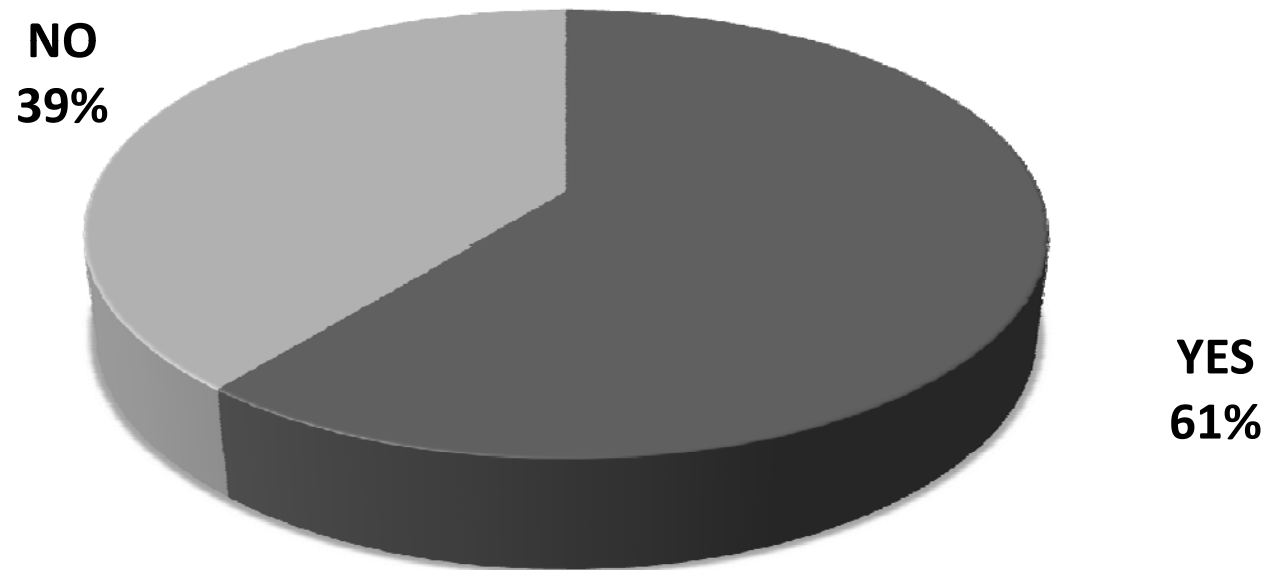


RESULTS : ONLY DIRECTIVE PERSONNEL

Did you received training to use SICU?			
	ENS	MXL	TIJ
YES	100%	58%	28%
NO	0%	42%	72%

RESULTS : ONLY DIRECTIVE PERSONNEL

**Do you have user name and password to
use SICU?**



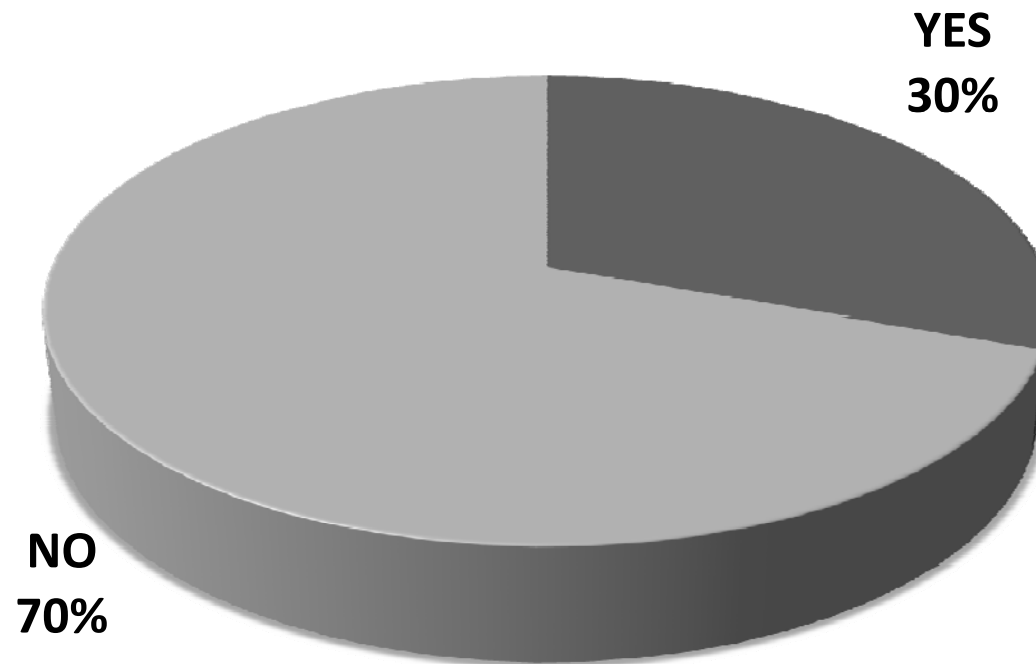
RESULTS : ONLY DIRECTIVE PERSONNEL

**Do you have user name and password to use
SICU?**

	ENS	MXL	TIJ
YES	75%	75%	29%
NO	25%	25%	71%

RESULTS : ONLY DIRECTIVE PERSONNEL

Did you use SICU last week?



Note: SICU was released a few weeks before this survey

RESULTS : ONLY DIRECTIVE PERSONNEL

Did you use SICU last week?			
	ENS	MXL	TIJ
YES	25%	33%	29%
NO	75%	77%	71%

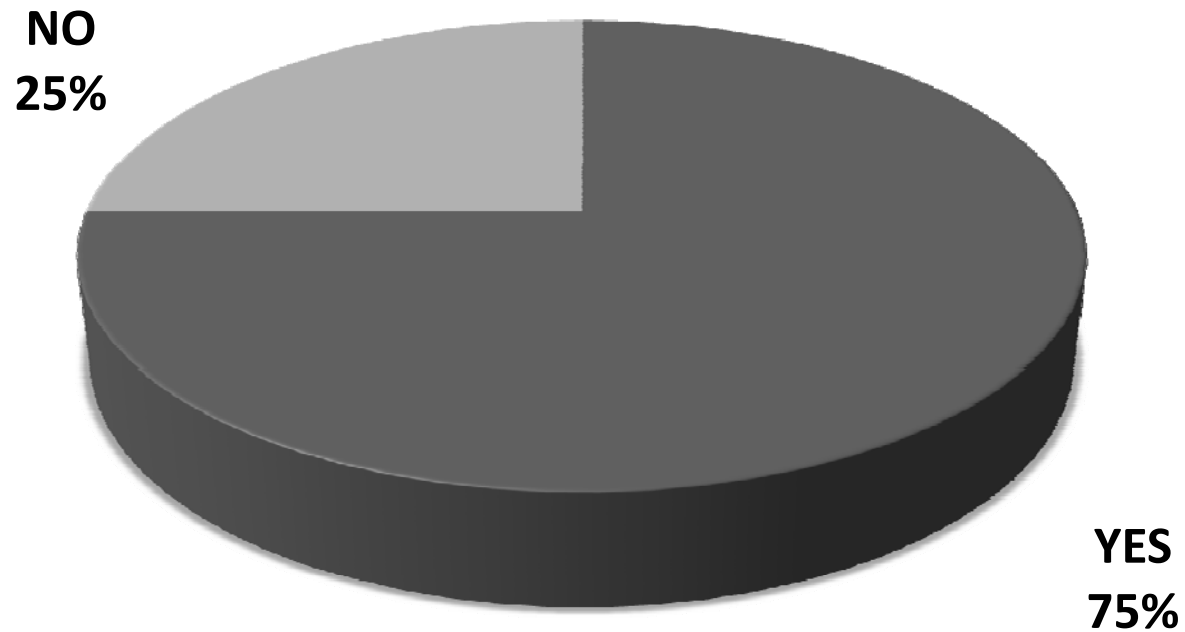
RESULTS : ONLY DIRECTIVE PERSONNEL

Reason for no use of SICU



RESULTS : ONLY DIRECTIVE PERSONNEL

Is SICU a useful tool for you at work?



RESULTS : ONLY DIRECTIVE PERSONNEL

Comments about SICU

